



BENEFIT PLANS

MEBA MEDICAL & BENEFITS PLAN

MEBA PENSION TRUST

MEBA TRAINING PLAN

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Beginning November 1, 2015, OptumRx will be your new prescription drug administrator.

The Board of Trustees of the MEBA Medical and Benefits Plan (the "Plan") is pleased to announce that it has selected OptumRx to replace Express Scripts as the Plan's pharmacy benefit manager. Effective November 1, 2015 OptumRx will become the Plan's prescription drug benefit administrator. The Trustees made this change for better pricing on prescription drugs, saving money for both you and the Plan. The following Q & A addresses a variety of topics pertaining to the upcoming transition. To learn more, watch your mail for OptumRx's welcome kit and ID card.

Q. Who is OptumRx?

A. OptumRx, a leading pharmacy benefit manager, will administer your pharmacy benefits starting November 1, 2015. In addition to processing your prescription claims, OptumRx can also answer questions and keep you informed about programs the Plan offers to benefit your health and potentially save you money.

Q. What is a formulary?

A. A formulary is a list of medications covered by the Plan. The Plan prefers you to use formulary medications.

Q. Will my Plan still cover medications I'm already taking?

A. Most medications on the Plan's current formulary will continue to be on the formulary with OptumRx. Starting November 1, 2015, you can access the Plan's OptumRx formulary and other resources at www.optumrx.com.

Q. Will I receive new ID cards?

A. Yes. New ID cards will be mailed along with your welcome booklet. Look for the mailing in October. Please put your new ID cards in a safe place to start using them November 1, 2015.

Q. Where should I go to find out how much my medication will cost in the future?

A. Express Scripts will provide specific prices thru October 31, 2015. Beginning November 1, 2015 you may contact OptumRx for specific prescription pricing.

Q. Is my current retail pharmacy in the OptumRx network?

A. The OptumRx network includes thousands of independent and chain retail pharmacies nationwide, so your current pharmacy is probably in the network. Beginning November 1, 2015, you can find participating pharmacies once you register at www.optumrx.com.

Q. Will I have to do anything different to fill prescriptions with pharmacies in the OptumRx network?

A. Starting November 1, 2015, simply present your new ID card containing OptumRx information to the pharmacy when you order a prescription. Your pharmacy will submit your claim for coverage by the Plan.

Q. Will I still be encouraged to use home delivery for maintenance medications as of November 1, 2015?

A. Yes, through October 31, 2015, you can order refills from the Plan's current home delivery pharmacy. Starting November 1, 2015 OptumRx will be the Plan's new home delivery pharmacy.

Q. What happens if I just sent a new prescription to my current home delivery pharmacy? Or if I should have refills available after the Plan moves to OptumRx?

A. Most of your current home delivery prescriptions will automatically transfer to OptumRx in November 2015 (except controlled substances and compound drugs). Some medications cannot be transferred due to state and federal restrictions, such as controlled substances and compound medications. Look for a mailing from OptumRx in November that will tell you how to access transferred refills.

Q. How do I use OptumRx for home delivery of new prescriptions?

A. Ordering a new medication is easy with the OptumRx website. Just sign in to www.optumrx.com. From there go to My Account then click on Manage My Mail Service to fill a new prescription through the online tools. Or, if you prefer to speak to someone at OptumRx on the phone, call 1-866-328-2005 (TTY 711) to order through home delivery anytime.

Q. How will I order home delivery refills from OptumRx?

A. Once you place your first order with OptumRx on or after November 1, 2015, you can choose from three different ways to order refills:

- Online: Order refills at www.optumrx.com.
- Mail: Complete the reorder form included with each medication shipment and then mail it to OptumRx for processing.
- Phone: Call OptumRx customer service at 1-866-328-2005. (TTY 711). You can choose to use their automated system or speak with a representative.

Also, if you register at www.optumrx.com, you will receive email reminders from OptumRx when it is time to refill your prescription.

Q. How long will it take to receive my home delivery medication orders?

A. New medication orders should arrive in about 10 business days after OptumRx receives complete order information, while refills should arrive in about 7 business days.

Q. What can I do through the OptumRx website?

A. Sign in to www.optumrx.com for tools that give you complete control of your medicine cabinet. Registration is free and there are no extra fees to order your home delivery medications online. Once you register, you can visit their website anytime to use these helpful tools:

- Order your new medications online
- Transfer current prescriptions from a retail pharmacy
- Refill an existing home delivery prescription
- Renew expired prescriptions

You can also manage your medications using these tools:

- Check your order status
- Compare medications and pricing to save the most money possible
- Set up text reminders to take your medication on time. OptumRx provides this service at no cost (standard message and data rates charges by your carrier may apply).

Q. Will I still have access to a pharmacy for specialty medications?

A. Yes, starting November 1, 2015, OptumRx Specialty Pharmacy will be available to meet your specialty pharmacy needs. Compared to traditional medications, treatment with specialty medications can be a more intense therapy experience. OptumRx Specialty Pharmacy includes a support team for you and your doctor.

Q. Who do I call if I have questions about specialty medications or OptumRx Specialty Pharmacy?

A. If you or a covered dependent use specialty medications, the Plan encourages you to order it from OptumRx. Specialty medications are typically used to treat serious health conditions, including multiple sclerosis, hepatitis C and rheumatoid arthritis. Up to a 30-day supply of specialty medications can be sent to either your home or doctor's office. For more information, call OptumRx Specialty Pharmacy at 1-866-218-5445.

Q. Who do I call if I have questions about my pharmacy benefits or OptumRx?

A. Starting November 1, 2015, OptumRx can take your home delivery and specialty prescription orders, as well as answer specific questions about your benefits. You can contact OptumRx customer service at 1-866-328-2005. (TTY 711). You can also contact the Plan Office for general information about the transition to OptumRx, but we cannot answer questions about specific medications.



Ann S. Gilchrist, Acting Administrator